Responsable IT Exploitation and Datacom

Job description

1 Description

As IT Exploitation and Datacom Officer, you will be tasked with managing, coordinating and monitoring the team responsible for the IT server farm at Coreso with a view to guaranteeing maximum availability for all critical and non-critical applications in a safe, cost-effective manner.

You will also manage, coordinate and monitor the helpdesk at Coreso to provide users with the best possible service with regard to IT and datacom.

2 Content

More specifically, your tasks will include the following:

- In line with Coreso's HR policy, manage employees and external IT specialists to ensure that we always have competent, motivated people on hand.
- Plan, organise and improve operational activities and the use of resources (people and tools) to guarantee optimum utilisation of said resources and provide for a stable, safe, cost-effective and permanently available server environment.
- Draft and follow up contracts and SLAs with suppliers to ensure that the services provided align with the content of the contracts and fulfil Coreso's requirements.
- Assess new innovative technologies (both hardware and software) in relation to the availability, safety and cost efficiency of the server farm in the short and long term.
- Work with the IT Manager to devise a Coreso IT vision and standards intended to provide for a uniform, safe and efficient server platform.
- Team up with business managers to draw up implementation specifications and check that implementation projects are rolled out correctly.
- Manage both critical and non-critical applications to be able to make available or recommend the most efficient infrastructure as quickly as possible.
- Monitor the budget based on estimated needs, analyses and proposals in order to meet actual needs as cost efficiently as possible.

3 Prerequisites

- You hold a Master degree (or equivalent);
- You have a strong knowledge of IT (operational systems: Microsoft, Linux, VMWare and Applications: Active Directory, MySQL, Tomcat, EAI…
- You have at least 5 years of experience in a similar role;

- You are able to analyse complex problems and situations, capable to integrate different views, and to propose adequate solutions;
- You are a real team player and sufficiently stress resistant;
- You have an experience in change management;
- You are able to communicate confidently in English and can speak at least one of the following languages: French, Dutch, German or Italian; additional language training will be offered by Coreso;
- You are interested to work in a changing environment with challenging activities to contribute to Coreso's development (projects; operational tools and services,...)

4 Conditions

Appropriate conditions have been developed for the Coreso employees. A complete benefit package is proposed including company car. You will work in a dynamic and international environment that will ensure a very valuable career step for you, including for your TSO when bringing back your experience after a few years.

5 About Coreso

In the context of the opening of the electricity market and the integration of (massive) renewable energy sources, a secure operation of the European electricity system will continue to represent a truly international challenge.

Founded in 2008, Coreso encompasses nine European operators, which are also its shareholders (Elia in Belgium, Eirgrid in Ireland, 50hertz in Germany, National Grid in the UK, REE in Spain, REN in Portugal, RTE in France, SONI in Northern Ireland, Terna in Italy).

Coreso provides services to secure energy transmission for over 55% of the population of the European Union. Located in Brussels, about fifty engineers, seconded from their companies, combine their expertise 24 hours a day, 7 days a week to anticipate the operation both in the short term and the long term.

The mission of CORESO is to proactively support TSOs to ensure security of supply on a European regional basis. Coreso focuses its coordination activities and thus provides the highest added value from a year ahead until Intraday (few hours before real time). Coreso, as the other RSCs, is a service provider of nationally regulated TSOs. Since 2017, System Operation Guideline (European Commission) defined recommendations regarding RSCs activities.

Within the European context of progressing market mechanisms, continuous growth of renewable energy, ambitious grid development and further harmonization, new coordination challenges are numerous. Coreso aims to be at the first row in building up, together with all partners, the adequate coordinated operational processes to cope with these game changers.

Therefore, the corresponding operational human expertise is essential.